



# Meet Point Orders

## **Carrier Services**

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# Meet Point Orders and the Other Exchange Company (OTC) Field

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This document provides information to Frontier's wholesale customers on how to order meet point services.

Meet point is defined as a jointly provisioned order by more than one LEC.

The OTC is a conditional field on the Access Service (ASR) used to identify the location of the end user for meet point ASRs.

It is important that Frontier be given accurate information to identify the location, or termination point, to correctly provision the service.

To ensure the orders are processed accurately for meet point orders, the customer should populate the OTC field. The OTC field is a four-digit field that accepts both alpha and numeric values. These values determine whether the end user location resides inside or outside of Frontier's franchise territory. When the OTC field is populated with Frontier EC codes or Company Codes, the address of the end user location should reside within Frontier's franchise territory.

In contrast, the end user location will be considered to be outside of Frontier's franchise territory, if another LECs codes (not Frontier's) are populated in the OTC field. If the OTC field is left blank, or not populated, it will not be considered a meet point order.

There can be delays in provisioning the service, if the OTC is not populated correctly. For more details on OTC please reference your ASOG guide.

**NOTE:** When the meet point involves Frontier Legacy and the Verizon Acquired territories in West Virginia to meet to provision the service, the ICSC FV01 should be the controlling LEC and placed in the ASC-EC field. Frontier will provision the order and response with one FOC, etc. and send the information back on the FV01 request.

## Requirements

The carrier is responsible for supplying an ASR to both Frontier and the Independent Telco(s). The ASR issued to Frontier and the Independent Telco(s) should include identical information to provide overall service, e.g., the same Purchase Order Number (PON), Network Channel (NC), Network Channel Interface (NCI), codes for all Points of Termination (POT).

## Meet Point Orders in the Frontier Ordering GUI

This portion of the document outlines the Synchronoss Virtual Front Office (VFO) process used when ordering services using the Frontier Ordering GUI. These orders require the Multi-EC form in VFO and some other fields to be populated. When Frontier is the controlling carrier, the process is similar to other orders. However, when Frontier is not the controlling carrier, there are differences in the ordering process and viewing the responses in VFO.

It is important to make sure the correct ICSC for the controlling and supporting carriers appear in the correct positions in the order. The information below outlines the ordering process and the response viewing process.

NOTE: The following information assumes the reader is familiar with the basic functions of Synchronoss Virtual Front Office system.

### Ordering Procedures

1. Create a new order by hovering the **Order** tab and clicking the **New** menu option.
2. Select the controlling carrier's ICSC code in the **Receiver Code** field:

The screenshot shows a web form titled "Order Initiation". It contains several input fields and a checkbox. The "Order Number" field is populated with "276". The "Receiver Code" field is empty. The "Version" field is populated with "01". The "Guideline Version", "Service", "Activity", and "Template" fields are all dropdown menus with "--None Available--" selected. There is a checkbox labeled "Tracking" which is currently unchecked. At the bottom of the form, there are two buttons: "Initiate" and "Cancel".

3. Select the Service and Activity values for the order.
4. Click **Initiate**.
5. The Receiver Code selected on the Order Initiation page will be in the drop down to populate in the:

**ASC-EC** Field on the **ASR** form in the *Administration* section.

LAG  
 --Select--  
 CCVN ASC\_EC TSP  
 --Select--  
 ASR\_REMARKS

ICSC field in the **Multi-EC** form in the *Access Service Coordination Company Detail* section.

ASR TRANSPORT NAI ACI MSL TSR **MULTI-EC** GEN. INFO

**ACCESS SVC COORDINATION CO DETAIL [Optional | Conditional]**

ICSC  
 --Select--  
 FT01 HBAN ASRNO ASG

**PROMOTIONAL CONTRACT [Optional | Conditional]**

ICSC OEC\_PNUM OEC\_PSD

**OTHER EXCHANGE COMPANY [Optional | Conditional]**

ICSC

The other exchange company's information will be populated in the **ICSC** field on the **Multi-EC** form in the *Other Exchange Company* section.

- Complete the remaining ordering details.

The ASR issued to Frontier and the Independent Telco(s) should include identical information to provide overall service, e.g., the same Purchase Order Number (PON), Network Channel (NC), Network Channel Interface (NCI) codes, for all Points of Termination (POT).

- Submit the request and view the updated status in the Order List.

STATUS OF MEET POINT ORDERS	
Frontier as the controlling carrier:	Other carriers as the controlling carrier:
1. Submitted	1. Submitted
2. Sent	2. Sent
3. Accepted or Rejected	No further changes*

\*Reference the history for further updates.

If the order was accepted, Frontier will provision the order and send appropriate responses to keep you informed of the progress of your order.

**NOTE:** You will also need to send the Non-Frontier carrier the order as well. Frontier will not be sending orders to other carriers. However, if both carriers are Frontier ICSC values, you just need to submit one order.

### Viewing Responses

After the orders are submitted depending on the controlling carrier, the updates will be viewable on the Order List or the user will need to view the History to see the Frontier updates.

**Frontier is the coordinating carrier:** Order List Status will update as responses are received. User just needs to click the response to view the details.



Receiver Code	Customer Code	Pon	Ver	Sup	Status	Trantyp	Svctyp	Reqty	Act	DDD	Owner	Date Sent/ Received
CZ05	ZTK	JLG020210B	01		Confirmed		SA-2 Point	SD	N	02/26/2010	jgerber	02/05/2010 09:19

**Other carrier is coordinating the meet:** Order List Status remains in Sent status. User needs to open the order History to view the Frontier responses.



Receiver Code	Customer Code	Pon	Ver	Sup	Status	Trantyp	Svctyp	Reqty	Act	DDD	Owner	Date Sent/ Received
NW02	ZTK	JLG021110A	01		Sent	Mech Spec	SA-2 Point	SD	N	03/18/2010	jgerber	02/11/2010 16:18

### Viewing the History

1. Select the Order in the Order List, by clicking the check box or radio button on the far left side of the item on the order list.
2. Click the Open Book icon on the upper right side of the screen or use the Order tab menu and select View History.
3. View the History information. The most recent transactions appear at the top of the list.

**Order History**

Service Type: SA-2 Point  
 Activity: N  
 Receiver Code: C205  
 Customer Code: ZTK  
 DDD: 03/18/2010

PON	Version	ReqType	SUP	Receiver Code	Status	Transtyp	Owner	Date / Time	Updated By
<a href="#">JLG021110A</a>	01	SD		C205	Accepted		jgerber	02/11/2010 16:18	auto <a href="#">View XML</a>
<a href="#">JLG021110A</a>	01	SD		C205	Accepted		jgerber	02/11/2010 16:18	auto <a href="#">View XML</a>
<a href="#">JLG021110A</a>	01	SD		C205	Sent	Mech Spec	jgerber	02/11/2010 16:18	auto <a href="#">View XML</a>
<a href="#">JLG021110A</a>	01	SD		NW02	Sent	Mech Spec	jgerber	02/11/2010 16:18	auto <a href="#">View XML</a>
<a href="#">JLG021110A</a>	01	SD		NW02	Submitted	Mech Spec	jgerber	02/11/2010 16:18	jgerber <a href="#">View XML</a>
<a href="#">JLG021110A</a>	01	SD		NW02	PendingValidation		jgerber	02/11/2010 16:18	jgerber <a href="#">View XML</a>
<a href="#">JLG021110A</a>	01	SD		NW02	PendingValidation		jgerber	02/11/2010 15:16	jgerber <a href="#">View XML</a>

Displaying results 1-7 of 7 results  
 Result Pages : 1

- Click the PON next to the response status you want to view.