

frontier®

Carrier Customer Bulletin

Date of Bulletin: June 17, 2010
Notice #: CCBFTR00142
System Impacted: Incoming Calls to Access Ordering Center
Audience: IXC Carriers, Wireless
Subject: Acquired West Virginia Access Ordering Center Phone Calls
Region: Acquired West Virginia
Date Effective: June 20, 2011

On June 20, 2011, calls for front end Access ordering in Frontier's Acquired West Virginia region will be directed to 888 444-2267. To assist with this transition, you may continue to call 888 637-9623 from June 20, 2011 through June 30, 2011, as your call will be automatically routed to the new number. Beginning July 1, 2011, the direct routing will stop and you will need to dial 888 444-2267.

Please Note: The LSR ordering center has not changed their contact number. It remains 888-608-8023.

If you have questions not answered in this notice, please email Jackie Gerber at jacqueline.gerber@ftr.com.