

frontier®

Carrier Customer Bulletin

Date: October 23, 2011
Notice #: CCBFTR00160
Audience: Frontier 4, Legacy, and WV, Carriers, IXC, Wireless, CLECs
Subject: System Availability of VFO and Rochester Gateway
Date Effective: October 23, 2011 at 7 p.m.

There will be a system outage affecting the Virtual Front Office (VFO) application and the Rochester Gateway on October 23, 2011 from 7 p.m. to 10 p.m.

Trouble Tickets will need to be reported directly to the repair center during this time period. For contacts and escalations information, please visit:
<http://www.frontier.com/Documents/Wholesale/FrontierRepairContactandEscalationLists.pdf>

If you have questions not answered in this notice, please email
Carrier.notifications@frontiercorp.com.