



Carrier Customer Bulletin

Date: November 3, 2011
Notice #: CCBFTR00170 Frontier Virtual Front Office and EBTA enhancements revised date
Audience: CLECs, IXC, and Wireless Carriers, using Legacy OSS for Trouble Administration
Subject: Virtual Front Office and E-bonding for Trouble Administration System Changes Notice of Date Change
Effective Date: Date TBD, after December 11, 2011

Please be advised, per previous notification provided in Bulletin [CCBFTR00162 Frontier Virtual Front Office and EBTA enhancements 121111](#), planned enhancements relating to the TA (Trouble Administration) module of the Frontier Virtual Front Office (VFO) application will not be implemented with the December 11, 2011 code release.

The date for implementation of the enhancements to the Trouble Administration Module is yet to be determined, but is expected to occur in January 2012.

Technical Documentation providing specific data on these functions is forthcoming shortly.

Frontier will communicate any system downtimes relating to the code update closer to the release date.

If you have questions, regarding the information provided in this notice, please contact Carrier.notifications@frontiercorp.com.

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