



Carrier Customer Bulletin

Date: November 8, 2011
Notice #: CCBFTR00174 Frontier Legacy OSS System Availability 111911
Audience: Frontier 4, Legacy and WV CLEC, Carrier, IXC, Wireless Carriers
Subject: Legacy OSS System Availability VFO and Rochester Gateway Change 11/19/11
Effective Date: November 19, 2011

Frontier provides notice of a scheduled maintenance impacting Frontier's Legacy OSS planned for Saturday, November 19, 2011, during which time Frontier's Virtual Front Office (VFO) and Rochester Gateway will be unavailable, due to a hardware upgrade.

Planned Maintenance Window

Date: Saturday, 11/19/11
Start Time: 11:30 pm ET
End Time: 2:00 am ET Sunday, 11/20/11

System Availability is planned to be restored by 2:00 am ET Sunday November 20, 2011.

During this maintenance window, Customers are asked to please report Trouble Tickets directly to the repair center. For contacts and escalations information, please visit:

<http://www.frontier.com/Documents/Wholesale/FrontierRepairContactandEscalationLists.pdf>

If you have questions not answered in this notice, please email Carrier.notifications@frontiercorp.com.

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