



Carrier Customer Bulletin

Date: December 22, 2011
Notice #: CCBFTR00198
Audience: Frontier 4, Legacy and WV CLEC, Carrier, IXC, Wireless Carriers
Subject: VFO USER/ADMIN Set Up And Password Reset Requests
Effective Date: Immediate

Frontier provides instructions on initiating password resets for the Virtual Front Office (VFO).

- Existing VFO Customer USER or ADMIN ID issues such as a new set up or password resets, please contact Frontier's VFO administrator by sending an email to: Nc.connectivity.management@ftr.com.

NOTE: Frontier will reset Customer Administrator passwords only. User requests for re-set will be directed to your company's administrator.

If you have questions not answered in this notice, please email Nc.connectivity.management@ftr.com.

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