

frontier®

Carrier Customer Bulletin

Date: September 28, 2011
Notice #: CCBFTR00267
Audience: Frontier Legacy Customer Wholesale Portal (CWP) Users for
Service Territories: Legacy and Acquired WV
Subject: Provider Notification Report Restoral
Effective Date: 09/28/11

Frontier Communications was made aware of a Provider Notification Report failure on September 21, 2011. After an internal review was completed, it was determined that the reports were not available beyond September 14, 2011. The root cause was identified and the corrective action was implemented.

As of September 27, 2011, the Provider Notification Reports were restored.

Restored Provider Notification Report Dates:

September 15 – 16

September 19 – 23

September 26 - 27

If you have questions regarding the information provided in this notice, please send your emails to nc.cmp.team@ftr.com.

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