

frontier®

Carrier Customer Bulletin

Date: April 8, 2011
Notice #: CCBFTR1300008
Audience: Frontier 13 CLECs, IXC Carriers, Wireless
Subject: Frontier 13 System Integration Kick-off Meeting
Effective Date: April 28, 2011

On April 28, 2011, Frontier will be hosting a Frontier 13 System Integration Kick-off Meeting. Please see the invitation on the next page.

As communicated on April 1, 2011, in an attempt to make doing business with Frontier easier and more consistent, Frontier will begin converting the Operational Support Systems (OSS), and ordering processes used in four Frontier 13 states (NC, SC, MI, IN) to the existing Frontier Legacy and Acquired West Virginia systems and processes on or after October 1, 2011.

In this meeting, Frontier will review the high level conversion plan, outline the impacts and provide an opportunity for input on any changes in the wholesale functionality and e-bonding associated with the planned conversion.

This meeting will take place at Frontier's Rochester NY location:
180 S. Clinton Ave.
Rochester, NY 14646

At the end of this notice is some travel information for those coming to Rochester.

We will also have a bridge and webinar for those unable to attend the meeting in Rochester.

We are asking that whether you are planning to attend the live session or join us remotely via the bridge that you RSVP for this event and note how you will participate. This is critical in ensuring we appropriately size the bridge and the conference room.

To RSVP, please email Jackie Gerber at jacqueline.gerber@ftr.com and indicate if you will be attending in person or remotely. Jackie will provide the bridge and webinar information to those that have RSVP remote participation.

If you have questions not answered in this notice, please email Jackie Gerber at jacqueline.gerber@ftr.com.



Carrier Customer User Forum

Thursday, April 28, 2011

11:00 a.m. – 2:00 p.m. EDT

180 S. Clinton Ave. Rochester, NY 14646

Parking is available at the Washington Square Garage: 111 Woodbury Blvd.

Refreshments and Lunch will be provided

Please join us for the Frontier 13 OSS Integration Kick-off meeting where we will discuss the following:

- Overview of Frontier 13 OSS Integration
- Expected Changes and Timelines
- Supported Transactions and Protocols
- How to Get Connected to the New Systems
- Testing, Help Desk, Training, & Support Materials

Please RSVP by April 15th to Jackie Gerber
Email: Jacqueline.Gerber@ftr.com

Traveling to Rochester

Airport: Rochester Int'l Airport (ROC).

Directions from Airport:

1. Start out going **Northwest** toward E Airport Rd.
2. Turn **Right** onto **Brooks Ave/RT-204**.
3. Merge onto **I-390 N** via the ramp on the **Left** toward Rochester.
4. Merge onto **I-490 E** via **Exit 20A** toward Rochester.
5. Take the **South Ave** exit, **Exit 15**, toward RT-15.
6. Turn **Slight Left** onto **South Ave**.
7. Turn **Left** onto **RT-15/Byron St**.
8. Turn **Left** onto **RT-15 N/S Clinton Ave/Clinton Ave S**. Continue to follow **S Clinton Ave**.
9. Turn **Right** onto **Woodbury BLVD**.
10. **111 Woodbury BLVD** is on the right (**Parking Garage**).

Hotels closest to office:

Radisson Riverside Rochester
120 Main Street E.
Rochester, NY 14604
866-539-8430
585-546-6400

Hyatt Regency Rochester
125 Main St E.
Rochester, NY 14604
866-767-0278
585-546-1234