

# frontier®

## Carrier Customer Bulletin

Date: June 7, 2011  
Notice #: CCBFTR1300012  
Audience: Frontier 13 CLECs, IXC Carriers, Wireless  
Subject: Frontier 13 System Integration June Meeting Agenda  
Effective Date: June 15, 2011 at 2 p.m. EDT.

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On June 15, 2011 at 2 p.m. EDT., Frontier will be hosting a Frontier 13 System Integration Meeting. Please see the invitation on the next page. In this meeting, Frontier will discuss converting the Operational Support Systems (OSS), and ordering processes used in four Frontier 13 states (NC, SC, MI, IN) to the existing Frontier Legacy and Acquired West Virginia systems and processes on or after October 1, 2011. Below is the agenda for this meeting:

- Overview of Frontier 13 OSS Integration
- Expected Changes and Timelines
- Billing Overview
- Supported Transactions and Protocols
- How to Get Connected to the New Systems
- Testing
- Training
- Next Steps and Q&A

Please use the following information to access the webinar and conference bridge:

Meeting Name: Frontier 13 System Integration Meeting  
Conference Number(s): (800) 391-9177  
Participant Code: 6369792949  
Webinar: <https://webinar.frontiercorp.com/ftr13forum/>  
(Please enter as a guest.)

If you have questions not answered in this notice, please email Jackie Gerber at [jacqueline.gerber@ftr.com](mailto:jacqueline.gerber@ftr.com).



# Frontier 13 System Integration Forum

Wednesday, June 15, 2011

2:00 p.m. – 3:00 p.m. EDT

Conference Bridge: (800) 391-9177

Participant Code: 636.979.2949

Webinar: <https://webinar.frontiercorp.com/ftr13forum/>

Please join us for the Frontier 13 OSS Integration June meeting where we will discuss the following:

- Overview of Frontier 13 OSS Integration
- Billing Changes
- Supported Transactions and Protocols
- How to Get Connected to the New Systems
- Testing
- Training
- Next Steps and Q&A