

# frontier<sup>®</sup>

## Carrier Customer Bulletin

Date: July 14, 2011  
Notice #: CCBFTR1300015  
Audience: Frontier 13 CLECs, IXC Carriers, Wireless  
Subject: Frontier 13 System Integration Invite to Forum on July 20, 2011  
and June 2011 Forum Review  
Effective Date: On or after October 1, 2011

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On June 15, 2011, Frontier hosted a Frontier 13 System Integration Forum to review the changes and activities involved in the NC, SC, MI, IN system conversion. To view the presentation with an updated time line, please visit the [Frontier 13 System Integration Information](#) website. We have also posted a [Calendar of Events](#) online to provide another view of the system integration activities.

The next [Frontier 13 System Integration forum](#) meeting is scheduled for July 20, 2011, 2 p.m. to 3:30 p.m. EDT.

Conference Bridge: (800) 391-9177

Participant Code: 636.979.2949

Webinar: <https://webinar.frontiercorp.com/ftr13forum/> (please sign in as a guest.)

### Reminders:

1. Each company should complete the Frontier Connectivity Form available online in the Connectivity and E-bonding web page <http://www.frontier.com/wholesale/ContentPages.aspx?p=58> and email it to [nc.connectivity.management@ftr.com](mailto:nc.connectivity.management@ftr.com). This will provide Frontier the information to set up your company on the new Operation Support Systems (OSS) or confirm that you would like to use your current set up in the Frontier 13 converted states.
2. The business rules that will be used after conversion have been placed online. These rules go into effect on August 28, 2011 for the Legacy and Acquired West Virginia territories. Below are the links to these rules online.
  - [LSOG 9.30 Frontier Business Rules](#)
  - [ASR Frontier Custom Business Rules](#)

On the following pages are the questions raised during the meeting and the answers. These questions will be added to the Frequently Asked Question documents on the Frontier 13 System Integration website; <http://www.frontier.com/wholesale/ContentPages.aspx?p=67> under the FAQ button on the right side of the page.

## Questions

## Answers

1. What process will Frontier follow to implement the Frontier Legacy and Acquired West Virginia Business Rules in the converted territories?

Frontier is making the new rule available over a month ahead of the 73-day industry requirement to provide companies extra time to code these new rules into your system.

- [LSOG 9.30 Frontier Business Rules](#)
- [ASR Frontier Custom Business Rules](#)

2. Will Frontier provide a summary comparing the functionality of the existing and new systems to be used after conversion?

Yes. Frontier is preparing and will post on the Frontier System Integration website a matrix highlighting the functionalities available in both systems.

3. Will Frontier be providing training on the use of S&E codes instead of IOSCs?

Frontier will be publishing a document that shows the current IOSCs and the new S&E codes. This will help you identify the code changes before conversion. Frontier also has a Preorder transaction, called Feature Availability/Product Service Availability, which lists the codes to use for a specific NPA/NXX. The response gives all the available codes and a description of each.

4. How will Frontier accommodate the change in ICSC codes for in-flight orders?

Frontier will publish a Cutover Plan prior to conversion and hold a meeting to review it in detail and answer any questions you have. Click the link below to view an example of what was provided for the West Virginia system conversion, <http://www.frontier.com/wholesale/ContentPages.aspx?p=35>.

- a. If we need to send a supplement, do we send the supplement with the new ICSC code or the old ICSC code?
- b. How will Meet-Point orders be handled?
- c. What is Frontier's backup plan if orders fall out?

5. If I currently have access to VFO in West Virginia, will I automatically receive access to the converted Frontier 13 states?

Each company will need to complete and submit the [Connectivity form](#) to ensure that the set up is complete in VFO (or E-bonding) for the four states converting and Frontier's back office systems are set up to support your company in those additional territories.

6. We would like more information on the SPID Migration and the date of conversion.

Frontier will discuss this in more detail during a future Forum meeting.

7. How will BAN number changes be provided to Carriers?

Frontier will provide the companies impacted by the BAN number changes the list of new BANs. Frontier is planning to send this information out in August 2011.

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| 8. When Frontier took over the LSI system, the BTN and ATN values were changed. Can we expect the same changes occurring with the WISE to VFO migration? | The Summary Bill Master will be changing for UNE and Resale services. To expand on this, Frontier will be changing alphanumeric fictitious billing account numbers (BTN or ATN) used today in the Frontier 13 territory to Frontier Legacy supported values. Frontier will be communicating these changes and the line level fictitious number changes prior to conversion. |
| 9. Is the Rochester, NY data center replacing the Fort Wayne, IN data center?  | Yes, after all states have migrated to the Frontier Legacy systems. Please note: states that have not converted to our Legacy systems will need to continue to send orders to the Fort Wayne, IN data center.   |
| 10. We understand from the last meeting that Two Six Codes (TSC) will be changing with this release. Can you provide more detail on the changes?         | Frontier has completed the review of the Two Six Codes (TSC) and none of the Carrier Two Six Codes will be changing with the system integration.  |
| 11. I would like to be involved in VFO training. How do I make sure I get signed up?   | Jackie Gerber will be assigning training slots based on the information provided in the Connectivity Form and will send the training information to the VFO Administrator. If you would like to receive the information directly, please email, <a href="mailto:jacqueline.gerber@ftr.com">jacqueline.gerber@ftr.com</a> , and she will put you on the notification list.   |
| 12. I would like to know more about the impact of North Sylvania, MI being converted when Ohio converts.   | Frontier has finished its evaluation of the impact of migrating North Sylvania, MI during the Ohio conversion and we see no adverse impact. The Serving Wire Center for all addresses in North Sylvania, MI is SYVNOHXADS0 with an NPA NXX of 734 888. Calls to North Sylvania, MI are handled by the Sylvania, Ohio Central Office.  |
| 13. Can the testing schedule be moved to allow for further testing after the final rules are published?  | Frontier will work with carriers to ensure they have adequate time for testing. As far as the business rule final publication date, we have moved this date to July 15, which is now before the start of testing.   |
| 14. Can we extend the time for the next forum meeting?   | Yes, the next <a href="#">Frontier 13 System Integration Forum</a> is scheduled to run one and ½ hours.   |

If you have questions not answered in this notice, please email Jackie Gerber at [jacqueline.gerber@ftr.com](mailto:jacqueline.gerber@ftr.com).