

frontier®

Carrier Customer Bulletin

Date of Bulletin: July 15, 2011
Notice #: CCBFTR1300016
Subject: FTR13 Conversion - In-Flight ASR ICSC(s) for E-bonded Customers
System Impacted: VFO, UOM and NDM
Area Impacted: Access Ordering
Region: Frontier 13
Date Effective: October 1, 2011

As requested during the June Customer Forum, here are the details in relation to how ICSC codes will be handled for Frontier 13 In-Flight Access Service Requests (ASRs) beginning October 1, 2011, in Indiana, Michigan, North Carolina and South Carolina.

Access Ordering Web (aka CSG) conversion to Virtual Front Office (VFO):
Frontier will convert all in-flight ASRs to the new ICSC codes of FV05, FV06, and FV07. All new ASRs must be sent using the new ICSC codes. No action required for our customers.

Unified Ordering Model (UOM) and Network Data Mover (NDM):
All E-bonded customers using UOM/NDM are required to select one of the two options below for submissions of subsequent modifications of their in-flight ASRs. All new ASRs must be sent using new ICSCs.

- **ICSC Selections Available:**
 - Option 1 - In-flight ASRs submission with old ICSC codes of GT60, GT61, GT12, or GT62.
 - Option 2 - In-flight ASRs submission with new ICSC codes of FV05, FV06, or FV07

- **Selection Process:**
 - Customers must submit an email to donna.miller@ftr.com and jacque.p.wells@ftr.com indicating their ICSC selection with a complete list of their CCNA(s) utilized for submission of their in-flight ASRs by close of business, Monday, August 1, 2011. Please use attached file when submitting your selection.



Microsoft Office
Excel 97-2003 Worksl

- E-bonded customers who do not send selection preference prior to the deadline of Monday, August 1, 2011, will be converted to the new ICSC codes.
- E-bonded Frontier 13 customers who do not plan to e-bond to the Rochester Data Center and choose to use VFO - Frontier IT will convert in-flight ASRs to the new ICSC codes.

© 2011 Frontier Corporation – All rights reserved

This e-mail is the property of Frontier Corporation and/or its relevant affiliates and may contain confidential and privileged material for the sole use of the intended recipient(s). Any review, use, distribution or disclosure by others is strictly prohibited. If you are not the intended recipient (or authorized to receive for the recipient), please delete all copies of the message. To be removed from the distribution list, please select the delete action and provide your contact information to Frontier at <http://www.frontier.com/Wholesale/notificationrequest.aspx>.