

frontier®

Carrier Customer Bulletin

Date: July 29, 2011
Notice #: CCBFTR1300020
Audience: Frontier 13 CLECs, IXC Carriers, Wireless
Subject: Frontier 13 System Conversion
Effective Date: On or after February 1, 2012

In an attempt to make doing business with Frontier easier and more consistent, Frontier is converting the Operational Support Systems (OSS) and ordering processes used in the Frontier 13 territory to the existing Frontier Legacy and Acquired West Virginia systems and processes. Frontier has filed an Operations Support Systems Integration Plan with the FCC today, July 29, 2011, as well as the state public utility commissions in the following nine states: Arizona, California, Idaho, Illinois, Nevada, Ohio, Oregon, Washington, and Wisconsin. (See <http://www.frontier.com/wholesale/ContentPages.aspx?p=67>)

As communicated on April 1, 2011, Frontier is converting four Frontier 13 states, Indiana, Michigan, North Carolina, and South Carolina, on or after October 1, 2011. Frontier will convert states in the remaining nine states, Arizona, California, Idaho, Illinois, Nevada, Ohio, Oregon, Washington, and Wisconsin, on or after February 1, 2012.

If you have questions, please email Carrier Services at Carrier.Notifications@frontiercorp.com.