

frontier®

Carrier Customer Bulletin

Date: August 9, 2011
Notice #: CCBFTR1300022
Audience: Frontier 13 CLECs, IXC Carriers, Wireless
Subject: Frontier 13 System Integration Invite to Forums on August 16 and 17, 2011 and Provide July 20, 2011 Forum Review
Effective Date: On or after October 1, 2011

On July 20, 2011, Frontier hosted a Frontier 13 System Integration Forum to review the changes and activities involved in the NC, SC, MI, and IN system conversion. To view the presentation, please visit the [Frontier 13 System Integration Information](#) website.

The next [Frontier 13 System Integration forum](#) meeting will discuss the system conversion and in-flight order processes. We have decided to split this meeting into two parts. We will cover:

- LSR topics and LSR in-flight/conversion process on **August 16, 2011**
- ASR topics and ASR in-flight/conversion process on **August 17, 2011**

Each session will be from 2 p.m. to 3:30 p.m. EDT and use the following bridge and conference information.

Conference Bridge: (800) 391-9177
Participant Code: 636.979.2949
Webinar: <https://webinar.frontiercorp.com/ftr13forum/>
(please sign in as a guest.)

Below are questions raised during the meeting and the answers provided in the meeting or researched and answered here. These questions will be added to the Frequently Asked Question documents on the Frontier 13 System Integration website:
<http://www.frontier.com/wholesale/ContentPages.aspx?p=67>.

Questions

Answers

1. When should we expect a confirmation that Frontier received our Connectivity Forum?

Frontier will send confirmations out to those that have already submitted their Connectivity Forms and ensure that going forward you receive a confirmation that your form has been received.

2. When will Frontier test with us to ensure that our connectivity is properly configured?

Frontier will be meeting with each company requesting e-bonding in August and September to ensure the proper setups have been made for connectivity.

Questions

Answers

3. Frontier is providing the option to send and receive updates to in-flight orders after conversion with either the old GT ICSC code or the new FV ICSC code. Which data center will be used if we select to use the old ICSC code?

Whether the new ICSC codes or the old ICSC codes are used for in-flight orders, transactions will be sent from and need to go to the new connections that use the Rochester, NY data center. On the date of conversion and thereafter, no transactions will be accepted at or sent from the Fort Wayne, IN data center for IN, MI, NC, or SC.

4. We are not sure we will have an answer on which ICSC code choice our vendor will select by August 1, 2011. Can this deadline be extended?

Frontier would like a decision by August 1, 2011. If you are unable to make this deadline, please reply to Donna.Miller@ftr.com and Jacque.P.Wells@ftr.com indicating your company needs more time to decide and provide a date you expect a decision. If an extension request was not received prior to August 1, 2011, supplements to bonded in-flight orders must use the new ICSC code.

5. In the presentation, you provided LNP information. Does this information apply to Legacy and Acquired West Virginia?

The LNP information provided in the presentation is the LNP process as it stands today for Legacy and Acquired West Virginia. There is no change to this process. This is however, new to the Frontier 13 states IN, MI, NC, and SC that are integrating into the Legacy and Acquired West Virginia systems on or after October 1, 2011.

6. Will the rest of the Frontier 13 states integrate in the next phase or will this be split into additional phases?

As of the date of this meeting, a decision had not been reached. The 180-day notification was sent on 7/29/11 announcing the remaining 9 Frontier 13 states will convert on or after February 1, 2012.

7. In the presentation, it states that CSG will be available to view data after the 4 states convert. How long will this information be available?

CSG will be available for historical view up until Frontier sunsets the Verizon systems.

8. Does Frontier support the Address Validation by TN, Circuit ID, and address? Is UOM supported?

Frontier supports Access Address Validation, via UOM and inquiries can be made using address, TN, or Circuit ID.

9. How many VFO administrators are allowed per company and how many Customer Wholesale Portal Super Users can be set up per company?

Frontier will provide one VFO Administrator per company and the VFO Administrator can set up as many other Administrators or Users the company needs. Frontier requires one Customer Wholesale Portal Super User per company and they will be able to create Customer Wholesale Portal users. Additional Super Users can register and get approved by Frontier.

If you have questions not answered in this notice, please email Carrier.Notifications@frontiercorp.com.