

frontier[®]

Carrier Customer Bulletin

Date: August 26, 2011
Notice #: CCBFTR1300023
Audience: Frontier 13 CLECs, IXC Carriers, Wireless
Subject: Frontier 13 System Integration: CPSST Profile Moratorium
Region: Frontier 13 Territory -Indiana, Michigan, North Carolina, South Carolina
Effective Date: Immediately

Effective immediately, CPSST profile updates or new activations (submitted online) for Indiana, Michigan, North Carolina, and South Carolina will not be processed. This moratorium is being put in place in preparation for the upcoming F13 to legacy system conversion. Any CPSST profiles (for the four impacted states) that were previously submitted (currently "in progress") will be completed and activated for your company.

As a business practice, Frontier 13 CPSST profiles, including new profiles or updates to existing profiles, have usually taken up to 30 business days to provision. As a result of this processing interval, no new profile or profile updates will be accepted.

Effective October 1, 2011, these four states will be handled as part of the New Frontier CLEC Profile Management process. Any new CLEC profiles, or any profile updates, for these four states will be addressed after the system conversion takes place.

For further assistance, please contact your Frontier Account Manager. If you currently have a profile in progress and you would like to get a status, you can send an email to nc.profile.management@ftr.com.

To view previous communications related to the Frontier 13 System Integration, please visit: <http://frontier.com/wholesale/ContentPages.aspx?p=68>.