



## Carrier Customer Bulletin

Date: November 9, 2011  
Notice #: CCBFTR1300034 Frontier 13 System Conversion Date on or after March 1, 2012  
Audience: Frontier 13 CLECs, IXC Carriers, Wireless  
Subject: Frontier 13 System Conversion 9 remaining states  
Effective Date: On or after March 1, 2012

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In an attempt to make doing business with Frontier easier and more consistent, Frontier continues converting the Operational Support Systems (OSS) and ordering processes used in the Frontier 13 territory to the existing Frontier Legacy and Acquired West Virginia systems and processes. As noticed on July 29, 2011 Frontier filed an Operations Support Systems Integration Plan with the FCC, as well as the state public utility commissions in the remaining nine states: Arizona, California, Idaho, Illinois, Nevada, Ohio, Oregon, Washington, and Wisconsin. (See <http://www.frontier.com/wholesale/ContentPages.aspx?p=67>)

Frontier herein communicates the operational planning date for the conversion of the remaining nine states, Arizona, California, Idaho, Illinois, Nevada, Ohio, Oregon, Washington, and Wisconsin, will be on or after March 1, 2012.

If you have questions, please email Carrier Services at [Carrier.Notifications@frontiercorp.com](mailto:Carrier.Notifications@frontiercorp.com).

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