



Carrier Customer Bulletin

Date: December 16, 2011
Notice #: CCBFTR1300044
Audience: Frontier 13 CLECs, IXC Carriers, Wireless
Subject: Frontier 13 System Conversion in 73 Days for 9 States 121911
Effective Date: On or after March 1, 2012

On July 29, 2011, Frontier announced its intent to make doing business with Frontier easier and more consistent, by converting the Operational Support Systems (OSS) and ordering processes used in the remaining nine of the Frontier 13 states, to the existing Frontier Legacy and/or Acquired West Virginia systems and processes. Frontier filed an Operations Support Systems Integration Plan with the FCC on July 29, 2011 see [Frontier 13 System Conversion](#).

In 73-Days from December 19, 2011, Frontier will sunset the Frontier 13 OSS systems used in Arizona, California, Idaho, Illinois, Nevada, Ohio, Oregon, Washington, Wisconsin, on or after March 1, 2012.

Frontier is replacing the online Graphical User Interface (GUI) applications used for Ordering, Preordering, and Trouble Administration with Frontier's Virtual Front Office (VFO) application.

Existing App.	Current URL for Frontier 13	New App.	URL Post Conversion
WISE	https://wholesalegw.ncnetwork.net/gsi/WISE	Virtual Front Office (VFO)	https://vfo.frontier.com
CSG	https://www.ncnetwork.net/wholesale/secure/so/ws_login/	Virtual Front Office (VFO)	https://vfo.frontier.com
LSI-TA	https://wholesalegw.ncnetwork.net/gsi/LSI	Virtual Front Office (VFO)	https://vfo.frontier.com
VTAG	https://www.ncnetwork.net/wholesale/secure/systems/vtag/VTAGLogin	Virtual Front Office (VFO)	https://vfo.frontier.com

At conversion, Carriers/CLECs electronic bonding in these nine states will send transactions to Frontier's Data Center in Rochester, NY. The specific node and IP address information is provided to those selecting to e-bond with Frontier.

Notifications informing Carriers/CLECs of the requirement to submit the Frontier [Connectivity form](#), indicating if they would like to use the online GUI, called VFO, and/or an e-bonded protocol were sent in April, May, June, July and November. The deadline for submitting new or updated connectivity forms was December 1, 2011. Carriers/CLECs missing the e-bonded deadlines will need to use VFO until the e-bonded connection can be set up.

The business rules that will be used after conversion will be available online December 19, 2011. Below are the links to these rules.

- [LSR Frontier Business Rules Version 9.30.2](#)
- [ASR Frontier Custom Business Rules](#)

If you have questions, please email Carrier Notifications at Carrier.Notifications@ftr.com.

