

Supported Trouble Types for FRAC Network ID

VFO Trouble Types	FRAC
Can Not Hear	Y
Cross Talk	Y
Hollow	Y
Lines Need Tagging	Y
No Dial Tone	Y
Noisy	Y
Other	Y
Can Not Receive Data	Y
Can Not Send Data	Y
Circuit Down	Y
Errors	Y
Getting All Ones	Y
Hot Levels	Y
Impulse Noise	Y
LowLevels	Y
MonitorCircuit	Y
NoLoopback	Y
Request For Routine	Y - Used to Request Special Access Testing

Supported Trouble Types for FRLC Network ID

VFO Trouble Types	FRLC
Can Not Hear	Y
Cross Talk	Y
Hollow	Y
Lines Need Tagging	Y
No Dial Tone	Y
Noisy	Y
Other	Y
All Access Busy	Y
Always Busy	Y
ANI	Y
ANI Problem	Y
ANI Timeout	Y
Bad Balance	Y
Bad ERL	Y
Bell Does Not Ring	Y
Bell Rings Can Not Answer	Y
Call Blocking Not Working	Y
Call Forward No Answer Not Working	Y
Call Forwarding Busy Line Not Working	Y
Call Forwarding Not Working	Y
Call Return Block Not Working	Y
Call Return Not Working	Y
Call TraceNot Working	Y
Call TrackBlockNot Working	Y
Call Transfer	Y
Call Transfer Problem	Y
Call Waiting	Y
Call Waiting problem	Y
Caller ID Block Not Working Per Call	Y
Caller ID Block Not Working Per Line	Y
Caller Identification Not Working	Y
Can Not Activate PC	Y
Can Not Be Called	Y
Can Not Be Heard	Y
Can Not Be Heard Group	Y
Can Not Break Dial Tone	Y
Can Not Call 700	Y
Can Not Call 800 or 888	Y
Can Not Call 900	Y
Can Not Call 911	Y
Can Not Call DA	Y

VFO Trouble Types	FRLC
Can Not Call Intra LATA Toll	Y
Can Not call Long Distance	Y
Can Not Call Out	Y
Can Not Call Out2	Y
Can Not Call Overseas	Y
Can Not Trip Ring	Y
Cannot Deposit Coin	Y
Cannot Remove Blocking On A Single Call	Y
Cannot Setup Unique Ring ID	Y
Clicking	Y
Coin Stuck	Y
Coins Do Not Register	Y
Coins Fall Through	Y
Common Block Centrex Problems	Y
Custom Call Feature	Y
Custom Call Feature Do Not Work	Y
Cut Cable	Y
Cuts Off	Y
Dial Tone After Dialing	Y
Do Not Answer	Y
Echo	Y
Foreign Tone	Y
Ground Hum	Y
Grounded	Y
Hears Other On Line	Y
High and Dry	Y
High and Wet	Y
Hum On Line	Y
Hung Up	Y
Hunting Not Working	Y
Incorrect Caller ID	Y
Intermittent Noise	Y
Line Loss	Y
Loose Jack	Y
ManualInterventionRequired	Y
MissingANI	Y
Modem	Y
MultilateDigitGroup	Y
NeedsEquilized	Y
NetworkFailure	Y
NewServiceNot Working	Y

VFO Trouble Types	FRLC
NoCoinReturn	Y
NoKeyPulse	Y
NoResponse	Y
NoRing NoAnswer	Y
NotPolling	Y
OffHook	Y
Open to DEMARC	Y
OtherRingTrouble	Y
OtherStation Trouble	Y
OtherVoice DescribeAddtlInfo	Y
OutwatsRingingIn	Y
Partial Dial Timeout	Y
Pay Phone Damage	Y
Physical Problem	Y
Pic Trouble	Y
Reach Recording	Y
Receives Calls For Wrong Number	Y
Recording On Line	Y
Remote Call Forwarding	Y
Reorder	Y
Repeat Dial Block Not Working	Y
Repeat Dial Not Working	Y
Ring No Answer	Y
Rings Then Goes Busy	Y
Selective Call Forwardnig Not Working	Y
Slow Dial Tone	Y
Slow Response	Y
Software Group Alarm	Y
Speed Call	Y
Static On Line	Y
Station Trouble Group	Y
StationGroupDesignationDigitFailure	Y
Switch Or Trunk Related	Y
Tech Assist	Y
Three Way Calling	Y
Trouble-type-Station Wiring	Y
Trunk Blocked Far End	Y
Vacant Code Announcement	Y
Voice Messaging Services Problem	Y
Wire Broke Set Broke Pole Down	Y
Wiring Problem	Y