

# frontier<sup>®</sup>

## Carrier Customer Bulletin

Date: February 15, 2011  
Notice #: CCBFTR00126  
Audience: Frontier Legacy and Acquired WV  
Subject: VFO/E-Bonded Blackout for Code Release  
Date Effective: February 19, 2011

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Frontier Communications is providing notification of plans for a code release, which will impact the availability of the systems utilized by our wholesale customers processing LSR, ASR, and Trouble Administration in the Legacy and Acquired WV properties.

The release will require a blackout period for VFO transactions, both inbound and outbound. During the blackout all Legacy and Acquired WV EDI, MechSpec, and tML transactions, both inbound and outbound, will be suspended.

The blackout period is provided below:

**Begin:** Saturday, February 19, 2011 - 2:00 AM EST  
**End:** Sunday, February 20, 2011 - 7:00 AM EST

Trouble Tickets will need to be reported directly to the repair center during this time period. For contacts and escalations information, please visit:  
[http://frontier.com/Documents/wholesale/Frontier\\_Repair\\_Contact\\_and\\_Escalation\\_Lists.pdf](http://frontier.com/Documents/wholesale/Frontier_Repair_Contact_and_Escalation_Lists.pdf)

For further assistance, please contact your Frontier Account Manager.